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## **The Integrated Management System Policy**

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ALASCOM has a recognized root in consulting, engineering and innovation in the telecommunications market, in which it is among leaders.

ALASCOM combining its solutions expertise, highly skilled resource, leading management platforms and strategic partnerships with other industry leaders, helps customers to create a networking environment that drives their business flexibility and growth.

In this context, ALASCOM builds up its business through a strong customer orientation, the continuous improvement of process quality, and constant attention to environmental impact, with the goal of satisfying the expectations of business partners and the whole Company.

The definition of everyone's jobs and responsibilities (of organizations and individuals), everyone's cooperation, commitment to continuous improvement, care for internal and external customers, communication and participation are the basis for company's success and excellence.

Aware of the importance to propose and implement a competitive model based on the highest quality and efficiency, environment, health the safety of workers and the management of information security, Alascom decided to standardize its management system to international standards UNI EN ISO 9001 (quality), UNI EN ISO 14001 (environment), OHSAS 18001 (safety) and UNI CEI ISO / IEC 27001 (information).

An integral part of company policy are the following principles that management wants to convey to all its employees asking them to implement them in their daily work; where possible and appropriate this Policy will be disseminated to various stakeholders (Customers, government, suppliers, partners, etc.)

### COMPLIANCE AND LEGISLATION

Alascom therefore aims, through systematic monitoring by the Manager of the Integrated System, to ensure the update and the full respect of existing legislation and the national and regional regulations as regards all business activities.

### SUSTAINABLE DEVELOPMENT

The organization, through specific improvement programs, seeks to preserve the natural resources by minimizing or eliminating the negative environmental effects and risks of its products and services.

It also promotes research into products, processes and technologies and alternatives to those currently used to minimize the environmental impact.

Also ensures the maximum protection of its employees with respect to the prevention of hazards and occupational diseases.

### SATISFACTION OF INTERESTED PARTIES

All staff, from management, is committed to improve communication with interested parties to improve the positioning of Alascom in its social context and the continuing constructive relations.

Basic principle is to optimize the technical-commercial organization in order to understand the real needs of stakeholders in addition to the requirements specified to provide optimal products as to suitability, use and reliability.

Customer satisfaction, workers and other interested party (companies, regulators, partners, suppliers, etc.), it is crucial to strengthen the image of the market and achieve the economic goals. The satisfaction is pursued through the implementation of activities of high quality, in complete compliance with the safety requirements of persons and data managed and treated or paying the utmost attention to environmental impacts.

#### EDUCATION, INFORMATION and CONSCIOUSNESS

Training and awareness of employees and involved parties is an overriding principle for our company that aims to provide the necessary training and the necessary training to allow its resources to operate with high quality standards in safety for himself and for the information and data processed, in compliance with environmental regulations and according to the technical specifications laid down. As part of the information will be critical to share with staff statistics on the performance of the accidents, the environmental parameters and the results of audits on the Management System.

The company also intends to increase the experience in the preparation and the sense of responsibility of the staff including the environmental culture at all levels through the update, qualification and involvement.

#### COLLABORATION OF INTERESTED PARTIES

Alascom does not want to merely shift on interested parties only the problem of compliance, but cooperates with them to identify opportunities for improvement in environmental performance, health and safety in the workplace, collecting their information, and providing support to the improvement.

#### MISSION

The Company in the figures of the Directorate General and various executives, each for their role can achieve ambitious results through:

- \* Effective planning of their goals;
- \* Team work;
- \* Daily example of individuals and managers;
- \* Awareness and growth of company' partners and suppliers;
- \* Control and monitoring of the strategic elements and indicators of effectiveness and efficiency of processes;
- \* Identification and actions for correction and prevention of non-compliance and continuous improvements.